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What is HUBBOX ?

Hubbox is an **“INDUSTRIAL PURPOSE REMOTE CONNECTION DEVICE”**. It is a complete set of Industrial IoT (IIoT) systems that enable systems to be accessed, monitored and managed remotely by using the PLC, Operator Panel, Driver, Robot etc. in machinery and automation systems.

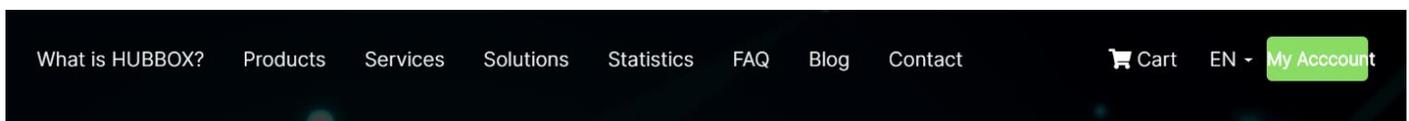
HUBBOX is a device independent of the brand. You can access any networked device remotely as if you were using HUBBOX. Thanks to different access protocols (Ethernet, IP, MODBUS (Serial), MODBUS (Tcp) USB, RS232, RS485), you can access many devices simultaneously with many different protocols.

HUBBOX Registration

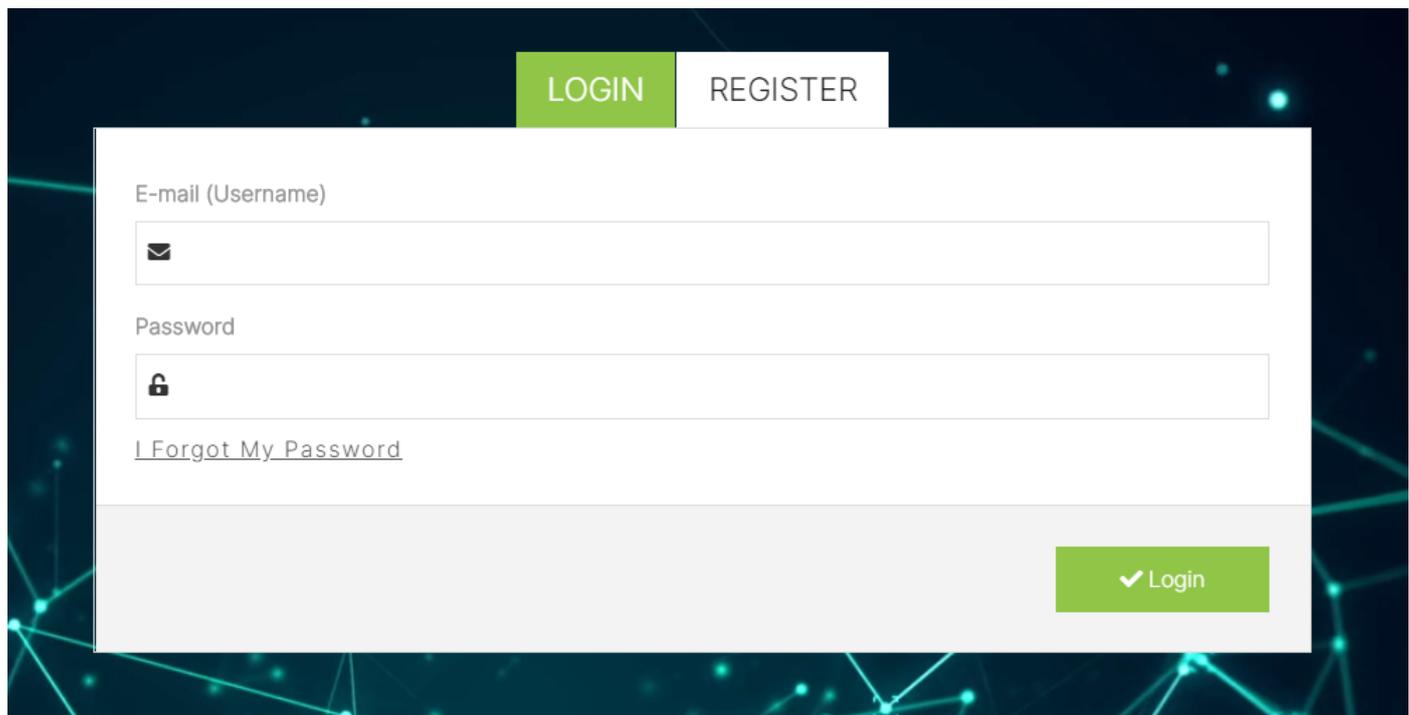
In order to use your **“HUBBOX Connect X1”** device, you need to create an account of your company at www.hubbox.io.

If the **“HUBBOX Connect X1”** device has been registered before, you can manage all your devices by connecting to HUBBOX Panel with your account information by logging in at www.hubbox.io.

The first step to access or manage any HUBBOX product is to register or login. You can register or login from the My Account page in the picture below.



If you don't remember your account information, you can use the I forgot my password step.



If you have a username and password please login or register.

LOGIN REGISTER

Personal Informations

Name	Surname
<input type="text"/>	<input type="text"/>
E-mail (Username)	Gender
<input type="text"/>	<input type="button" value="Male"/> <input type="button" value="Female"/>
	Password
	<input type="text"/>
	Password (Again)
	<input type="text"/>

Company Informations

Company Name	Tax Administration	
<input type="text"/>	<input type="text"/>	
Tax No	Telephone	
<input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	
Address		
<input type="text"/>		
Country	City	District
<input type="text" value="Türkiye"/>	<input type="text" value="--select--"/>	<input type="text" value="--select--"/>
Post Code	Website	
<input type="text"/>	<input type="text"/>	

Please fill in the information in the picture above completely and accurately.

This information will be the only authorized and non-duplicate user to access all HUBBOX devices you purchase and own.

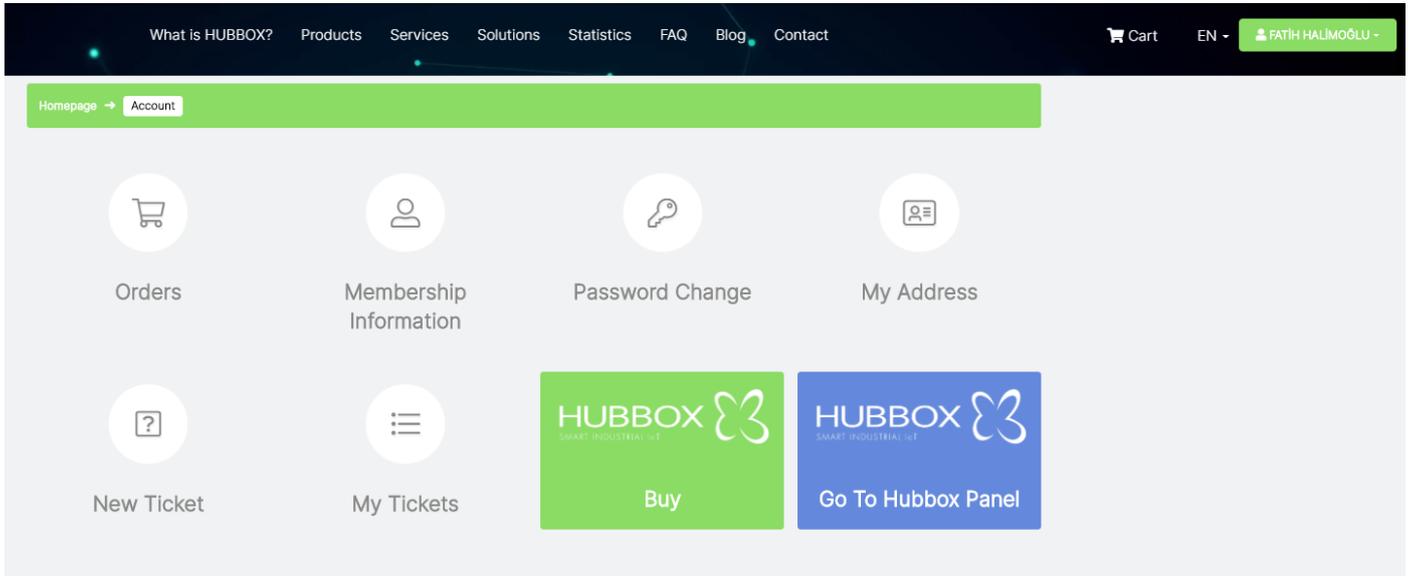
For this reason, it is recommended that this user be created by authorized and accessible people of your company. All financial and administrative accounts of your company are created with the registration form information. You can manage your devices on the "My Account" page that will open when you log in at www.hubbox.io and view the transactions such as "Order, Support and Shopping" that you have performed before. Some of the information you enter in this form can be changed by communicating in written and interactive ways. Otherwise, "e-mail and telephone" information in the first registration will be changed.

In addition, each user can only be registered once in our system.

The records of people who have not bought the device or registered more than once for the same company are deleted by us at certain intervals.

Usage of HUBBOX 'My Account ' Page

To login to the account page, you must register on the www.hubbox.io website and enter the account information first. When you log in with the correct information, the "My Account" page below opens. From this page, you can access "HUBBOX Panel" and other menus.



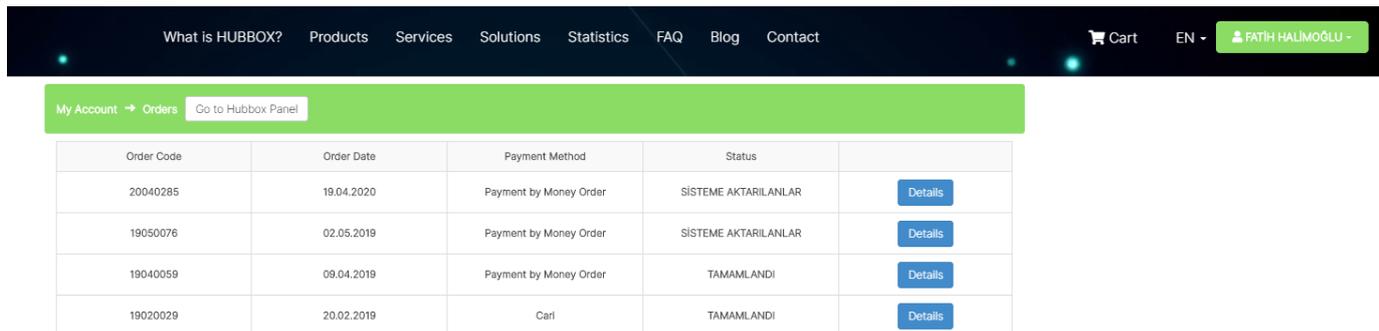
Homepage → Account

Orders Membership Information Password Change My Address

New Ticket My Tickets

Buy Go To Hubbox Panel

Orders page: You can view the status of your orders.



Order Code	Order Date	Payment Method	Status	
20040285	19.04.2020	Payment by Money Order	SISTEME AKTARILANLAR	Details
19050076	02.05.2019	Payment by Money Order	SISTEME AKTARILANLAR	Details
19040059	09.04.2019	Payment by Money Order	TAMAMLANDI	Details
19020029	20.02.2019	Carı	TAMAMLANDI	Details

Membership information page : You can change your membership information here.

[What is HUBBOX?](#) [Products](#) [Services](#) [Solutions](#) [Statistics](#) [FAQ](#) [Blog](#) [Contact](#) [Cart](#) [EN](#) [FATİH HALİMOĞLU](#)

[My Account](#) → [Membership Information](#) [Go to Hubbox Panel](#)

Name	Surname
<input type="text" value="FATİH"/>	<input type="text" value="HALİMOĞLU"/>
Gender	
<input checked="" type="radio"/> Male <input type="radio"/> Female	
Update Information	

Customer Number	Company Name
5890865	HUBBOX ENDÜSTRİYEL TEKNOLOJİ YAZILIM VE DANIŞMANLIK SAN. A.Ş.
Tax Administration	Tax No
<input type="text" value="ESENLER"/>	<input type="text" value="4641263747"/>
Update Information	

Password Change Page : You can change your password here.

[What is HUBBOX?](#) [Products](#) [Services](#) [Solutions](#) [Statistics](#) [FAQ](#) [Blog](#) [Contact](#) [Cart](#) [EN](#) [FATİH HALİMOĞLU](#)

[My Account](#) → [Password Change](#) [Go to Hubbox Panel](#)

Old Password
<input type="password"/>
New Password
<input type="password"/>
New Password (again)
<input type="password"/>
Update Password

Support Registration Page: You can open a support ticket for your HUBBOX device and other problems.

My Account → New Ticket Go to Hubbox Panel

New Ticket

Subject
--select--

Title

Description

Add File
Dosya Seç Dosya seçilmedi + New File

Submit

Subject : Select previously defined support topics.

Title : Enter a short title describing the problem you are having on the topic you selected.

Description: The text area where you can explain the problem you are having.

Add File : Upload any screenshot or log files that shows the problem you are having. You can add multiple files.

When creating a support record, the most important point you will pay attention to is to explain your problem under the right topic and in a single support record.

The support registration is created immediately in our system.

Our support staff solves the problems in order of priority and importance.

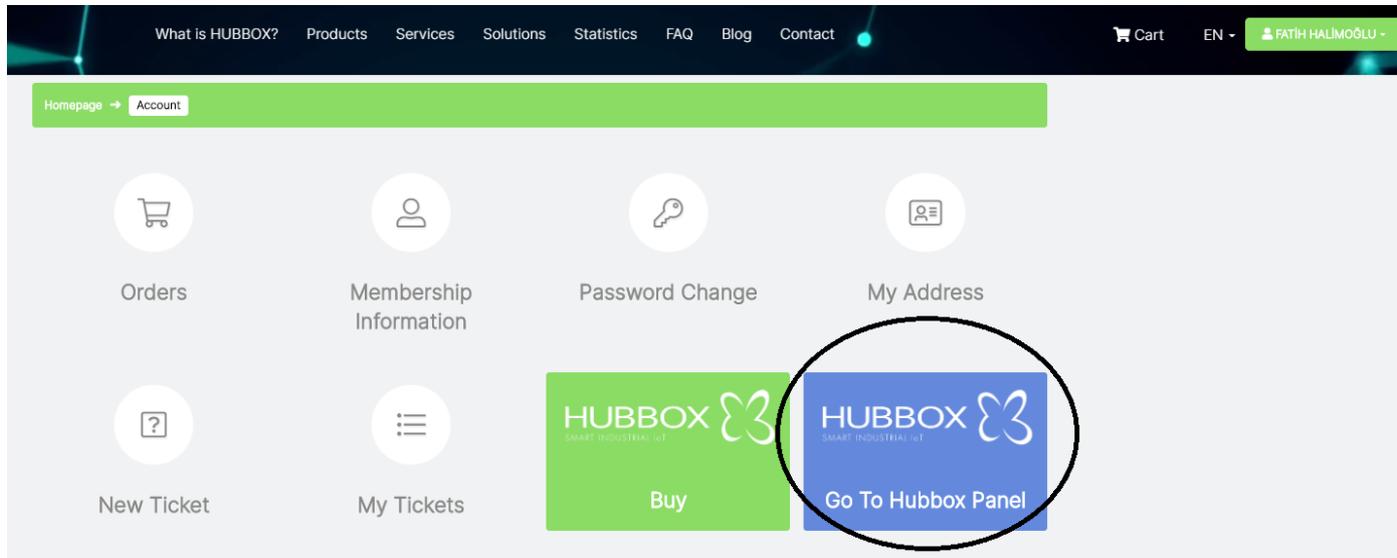
My Support Tickets Page :

You can view the status of the support records you have opened for your HUBBOX device and other problems.



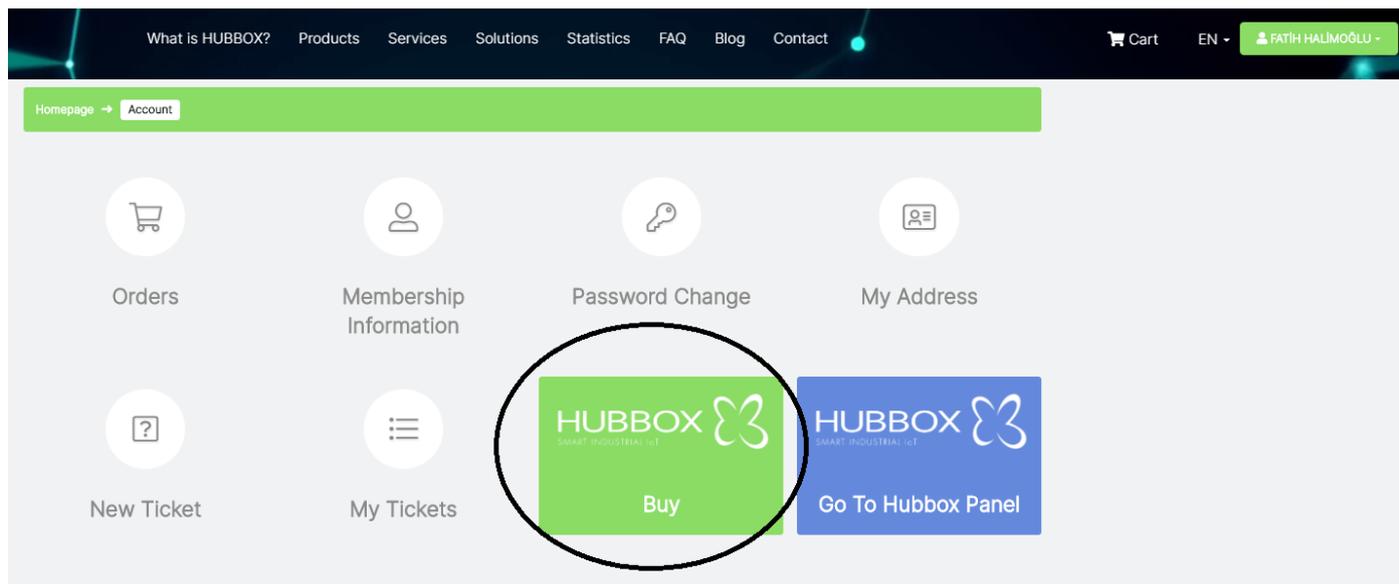
“Go to HUBBOX PANEL BUTTON”

You can login to the panel where you can manage your HUBBOX devices from anywhere in the world.



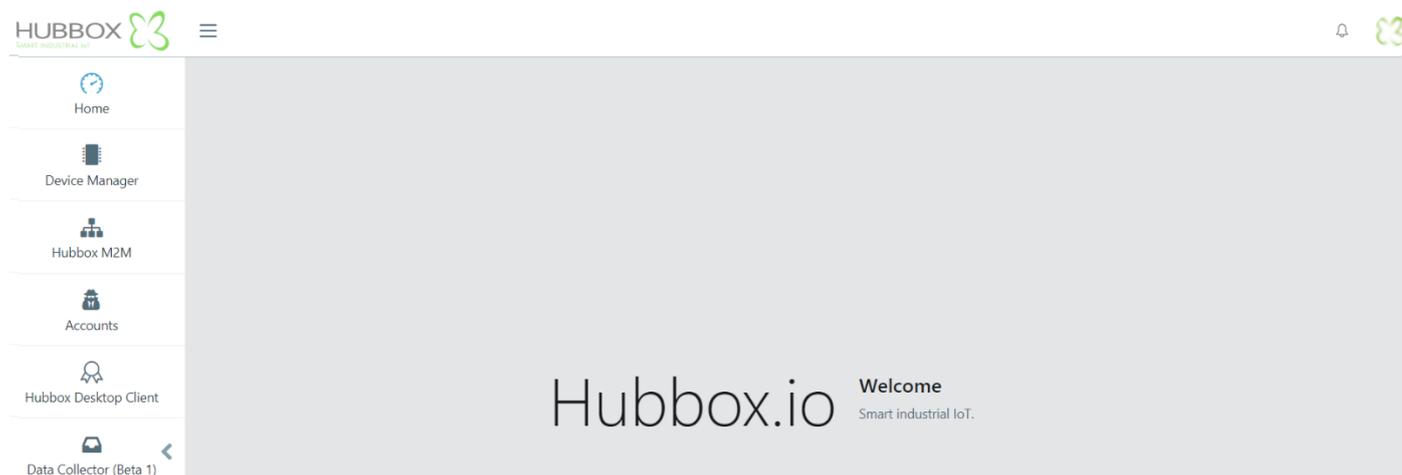
HUBBOX PURCHASE PAGE

You can order "HUBBOX Connect X1".



What is HUBBOX Panel ?

After creating your company account at www.hubbox.io, you can access your "HUBBOX Connect X1" devices by clicking the "Go to HUBBOX Panel" button from the "My Accounts" page.



How to access HUBBOX Panel?

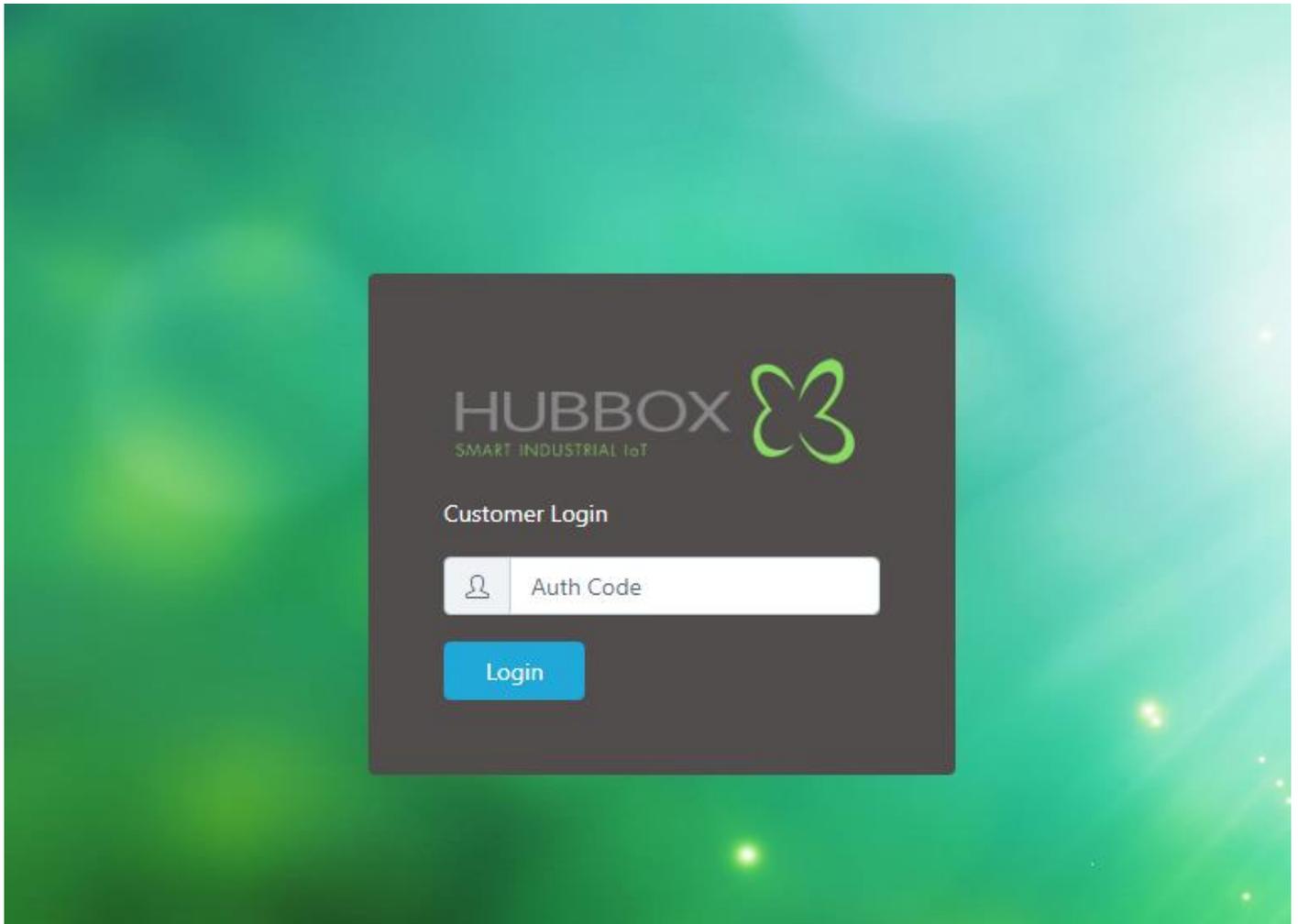
You can access 2FA verification screen by clicking the "Go to HUBBOX Panel". When you login for the first time, a unique "QR Code" is displayed only for you.

It is expected to enter the "PIN" code, which is generated at various time intervals with the "Google Authenticator" application. "HUBBOX Panel" account of each company is unique.

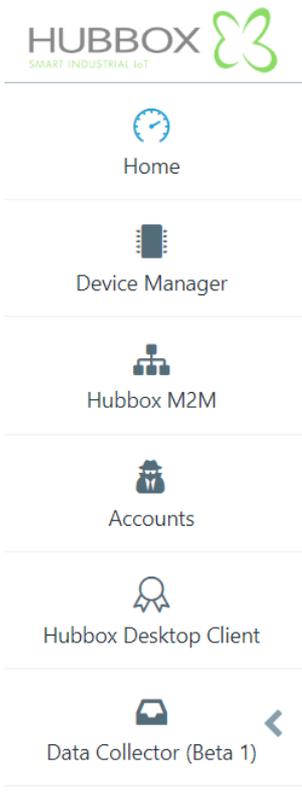
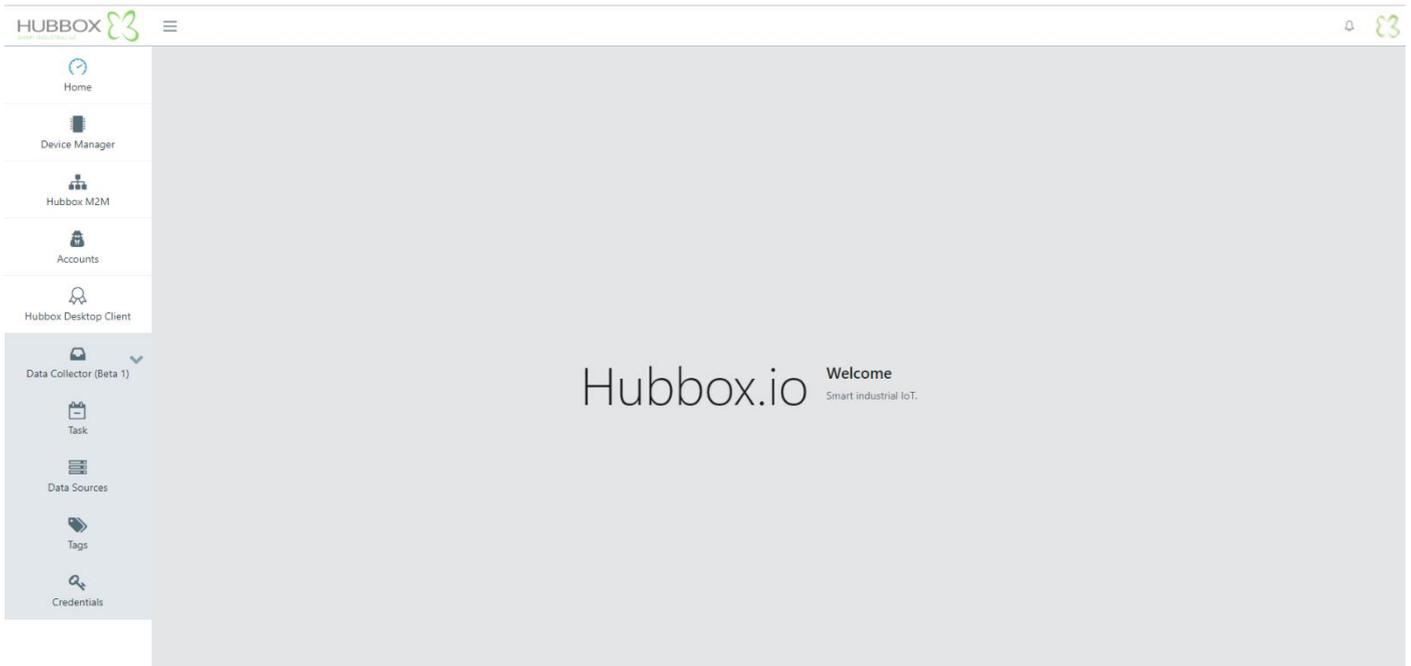
Note: "QR Code" on the first login screen is created only once and displayed to you. That's why you should never refresh that page. When the code is generated, download the "Google Authenticator" application to your mobile phone and read the code generated to the "Google Authenticator" application.

In order to re-create the "QR Code", you must send the required documents of your company official to the address "qrcode@hubbox.io" via the e-mail address defined in our system, "Identification information of the Company Official, documents showing the title and tax number registered in our systems".

After calling the call center to confirm the accuracy of the information, a new "QR Code" is created and this code is special and unique.



Usage of HUBBOX Panel



You can add HUBBOX devices to the system and create a network. You can create a WiFi Profile file for your HUBBOX.

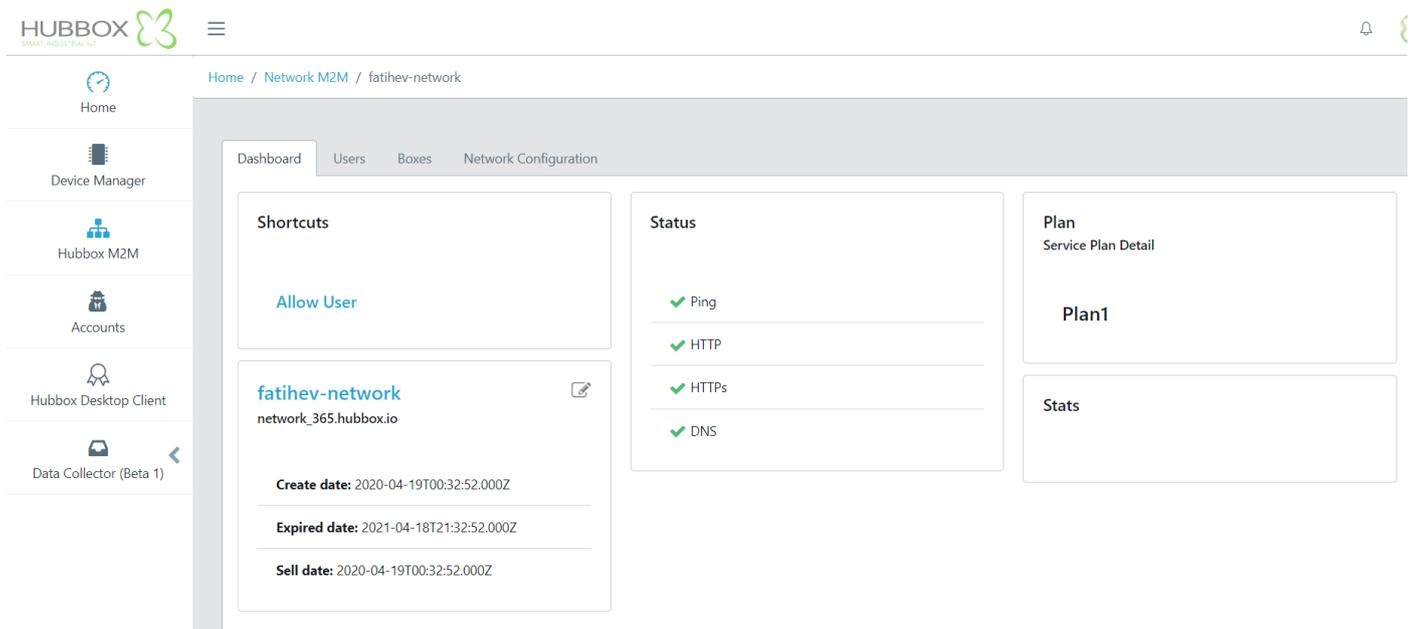
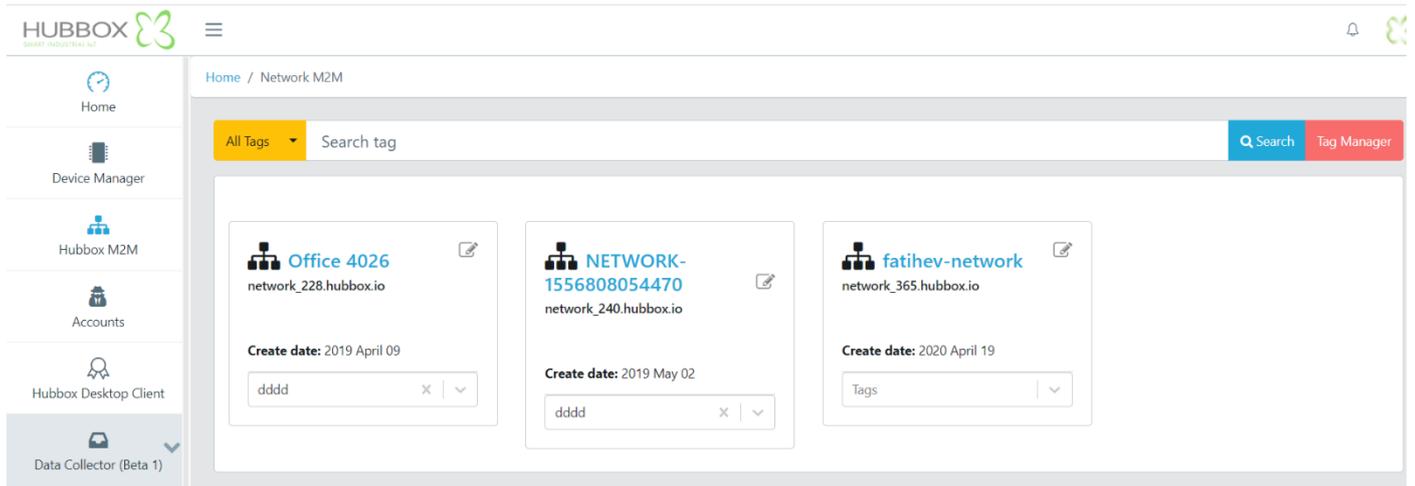
You can manage all the networks you have created and your HUBBOX in the network.

You can create and manage downstream users to connect to your HUBBOX Devices.

You can download our HUBBOX Desktop Client application to connect to your HUBBOX devices.

Hubbox M2M Networks

A Network is created for each HUBBOX you have registered. Configuration settings, user permissions, IP configuration and user statistics of HUBBOX within the network are made by accessing the networks created under "Hubbox M2M".



Device Manager

You can register devices you have purchased. You should also use this menu if you want to upload WiFi settings to your devices via USB port. You can see statistics of your devices such as instant connection, traffic, and change device name.

- Home
- Device Manager
- Hubbox M2M
- Accounts
- Hubbox Desktop Client
- Data Collector (Beta 1)

Home / Box List

All Networks Search text Search Register Product Wifi setting by USB

Box Id	Network Name	Alias	Title	Serial No	Total traffic	Model No	Network Status	Internet
215	fatihev-network	HUBBOX-CX2	fatihev	1985100504043	NaN undefined	HUBBOX-CX2	●	●
99	NETWORK-1556808054470	HUBBOX-CX2	Hubbox 4065	1985100504065	NaN undefined	HUBBOX-CX2	●	●
87	Office 4026	HUBBOX-CX2	Facility 4026	1985100504026	NaN undefined	HUBBOX-CX2	●	●

50 1

Accounts

You can create users to access your registered HUBBOX devices.

The e-mail that should be considered while adding users should not be registered before.

The user does not have any authorization when it is first opened, the authorization is done through the "Hubbox M2M" menu.

- Home
- Device Manager
- Hubbox M2M
- Accounts
- Hubbox Desktop Client
- Data Collector (Beta 1)

Home / Sub Account List

Users

Add Accounts

Id	User Name	E-mail	GSM	2FA	Status
Edit Delete	hbbx-164	fatih_mçügy_sub1@halimoglu.com	5076110526	Disable	Enable
Edit Delete	hbbx-167	altiki@halimoglu.com	5071234567	Disable	Enable
Edit Delete	hbbx-236	KEMAL@KEML.COM	0905443333333	Disable	Enable
Edit Delete	hbbx-475	cihan.ozturk1@hubbox.io	05444389697	Enable	Enable

20 1

Home / Sub Account List / Sub Account Add

Home

Device Manager

Hubbox M2M

Accounts

Hubbox Desktop Client

Data Collector (Beta 1)

Name Surname

E-mail

GSM

Password Confirm Password

2Fa (Google Two Factor Auth)

Status

Hubbox Desktop Client

After creating your company's account at www.hubbox.io , you can download the "HUBBOX Desktop Client" from panel. The compressed "Hubbox.zip" file is opened and the "Hubbox_Desktop_Client.jar" and "Hubbox_Desktop_Client.exe" files are copied to any folder.

When "Hubbox_Desktop_Client.exe" is run from the copied files, the "Hubbox Desktop Client" software makes the necessary setup and settings.

It enables the users that you have opened from the "HUBBOX Panel -> Accounts" menu and authorized by "Hubbox Networks -> xNetwork -> Allow User" to access the industrial devices connected to HUBBOX devices.

HUBBOX Desktop Client Application

After creating an account of your company at www.hubbox.io, you can access all the "HUBBOX Connect X1" devices and connected automation systems that you have purchased with the "HUBBOX Desktop Client Application" that you can download and register from the HUBBOX Panel application.

You can download "HUBBOX Desktop Client Application" from HUBBOX Panel. Open the "Hubbox.zip" file that you downloaded and copy the files in an empty folder. "Java Client" must be installed on your computer. Run the "Hubbox_Desktop_Client.exe" file that you copied into the folder.



The image shows the login screen of the Hubbox Desktop Client 5. At the top, the text "HUBBOX" is displayed in a large, bold, grey font, with "SMART INDUSTRIAL IoT" in a smaller, green font below it. To the right of the text is a green logo consisting of three overlapping, rounded shapes. Below the logo, there are two input fields: "Username" with the text "hbbx-478" and "Password" with a series of black dots. Below the password field is a checkbox labeled "remember" and an "OK" button. At the bottom left, there is a "Find Local Device" button, and at the bottom right, the version number "v5" is displayed.

Username

Password

remember

v5

On the login screen, enter the "Username" and "Password" defined for you from the HUBBOX Panel application. If the "2FA" option is activated for your account from the HUBBOX Panel application, a QR Code will be displayed on your first login to identify it in the Google Authenticator application. This QR Code is only visible once, so you need to download and define the app when it first appears.

HUBBOX

SMART INDUSTRIAL IoT

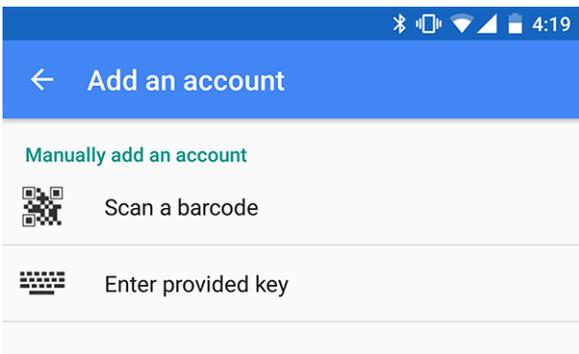


Please scan this barcode with Google Authenticator app on your mobile phone

 |

Find Local Device

v5



You can open the “Google Authenticator” application on your phone, scan the QR Code shown above and define it for your account.

After that, you will be able to learn your unique “2FA” code from your phone to use in your login to “HUBBOX Desktop Client Application”.

When you log in, all Networks you have been authorized and your HUBBOX devices are displayed. You can edit the Network with the "Edit" button which "Adapter" you can connect to your devices.

Hubbox Networks

Id	Name	Adapter	Status
365	fatihev-network	Adapter	
240	NETWORK-1556808054470	Adapter	
228	Office 4026	Adapter	

Boxes

Id	Name	Status	Hubbox N...	USB

Refresh

Edit

Connect

Disconnect

Usb on

Usb off

Virtual Adapters

Name	Status
Adapter	Enabled

Loopback

none ▾

The boxes under the Network you selected are listed in the "Boxes" field. You can connect to your HUBBOX devices online by clicking the "Connect" button.

Boxes

Id	Name	Status	Hubbox N...	USB
215	fatihev	online	Disconnected	free

Connect

Disconnect

Usb on

Usb off